



# CUSTOMER ACCOUNT & CREDIT APPLICATION

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 260B Tsolum Road  
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Please submit this application via email to [admin@vanislewater.com](mailto:admin@vanislewater.com) or by fax (250) 385-1216

## I. COMPANY INFORMATION

LEGAL CORPORATE NAME: \_\_\_\_\_

TRADE NAME/DBA (IF DIFFERENT FROM ABOVE): \_\_\_\_\_

BUSINESS TYPE: (CHECK BEST OPTION IF MORE THAN ONE TYPE APPLIES)

- FARMER (LAND/AQUA)   
  STORE FRONT   
  PROPERTY MANAGEMENT   
  TOURISM & HOSPITALITY  
 GOVERNMENT   
  INSTALLER - TRADE TYPE: \_\_\_\_\_

PRINCIPAL(S):

NAME	TITLE	EMAIL OR PHONE #
_____	_____	_____
_____	_____	_____
_____	_____	_____

BILLING STREET ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ PROVINCE: \_\_\_\_\_ POSTAL CODE: \_\_\_\_\_

SHIPPING STREET ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ PROVINCE: \_\_\_\_\_ POSTAL CODE: \_\_\_\_\_

PHONE NUMBER: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ FAX NUMBER: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

YEARS IN BUSINESS: \_\_\_\_\_ GST REG #: \_\_\_\_\_ PST REG #: \_\_\_\_\_  
(PLEASE PROVIDE COPY OF REGISTRATION LETTER)

ACCOUNTS PAYABLE CONTACT: \_\_\_\_\_ EMAIL: \_\_\_\_\_

DO NOT EMAIL, SEND INVOICES & STATEMENTS VIA MAIL (PAPER FEE APPLIES)

**AMOUNT OF CREDIT REQUESTED:**

\$ \_\_\_\_\_

**PAYMENT TERMS REQUESTED:**

NET 30     DUE ON RECEIPT

NAME OF FIRST CONTACT AT VAN ISLE WATER: \_\_\_\_\_

FOR OFFICE USE ONLY				
C:	D:	A:	L:	Territory:

AREAS OF INTEREST: (CHECK ALL THAT APPLY)

- |  |   |   |                                     |
|--|---|---|-------------------------------------|
| <input type="checkbox"/> WATER WELL EQUIPMENT  | <input type="checkbox"/> WATER TREATMENT      | <input type="checkbox"/> WASTE WATER PUMPS  | <input type="checkbox"/> POOL & SPA |
| <input type="checkbox"/> LAKE WATER MANAGEMENT | <input type="checkbox"/> RAINWATER HARVESTING | <input type="checkbox"/> LANDSCAPE LIGHTING | <input type="checkbox"/> IRRIGATION |
| <input type="checkbox"/> FIRE FEATURES         | <input type="checkbox"/> WATER FEATURES       | <input type="checkbox"/> OTHER: _____       |                                     |

PURCHASING CONTACT: \_\_\_\_\_ EMAIL: \_\_\_\_\_

**II. TRADE REFERENCES**

PLEASE SUPPLY NAMES OF THREE (3) TRADE-RELATED FIRMS WHERE YOU HAVE ESTABLISHED CREDIT TERMS.  
ALL INFORMATION MUST BE SUPPLIED.

1. SUPPLIER NAME: \_\_\_\_\_ CONTACT: \_\_\_\_\_

CONTACT EMAIL: \_\_\_\_\_ PHONE NUMBER: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

FAX NUMBER: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ PROVINCE: \_\_\_\_\_ POSTAL CODE: \_\_\_\_\_

2. SUPPLIER NAME: \_\_\_\_\_ CONTACT: \_\_\_\_\_

CONTACT EMAIL: \_\_\_\_\_ PHONE NUMBER: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

FAX NUMBER: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ PROVINCE: \_\_\_\_\_ POSTAL CODE: \_\_\_\_\_

3. SUPPLIER NAME: \_\_\_\_\_ CONTACT: \_\_\_\_\_

CONTACT EMAIL: \_\_\_\_\_ PHONE NUMBER: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

FAX NUMBER: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ PROVINCE: \_\_\_\_\_ POSTAL CODE: \_\_\_\_\_

**III. BANKING INFORMATION**

BANK NAME: \_\_\_\_\_ BRANCH: \_\_\_\_\_

ACCOUNT MANAGER: \_\_\_\_\_ PHONE NUMBER: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

ACCOUNT NUMBER: \_\_\_\_\_

**IV. TERMS AND CONDITIONS**

**THE CREDIT APPLICANT UNDERSTANDS AND AGREES TO THE FOLLOWING:**

1. Our terms of sale are NET 30 days unless otherwise noted on each invoice. Payments should be postmarked within 30 days of the invoice date. Overdue invoices will be charged a finance fee of 1.5% per month (18% per annum). Accounts will be placed on credit hold until the overdue balance is paid in full. Special arrangements must be made with the credit office for any additional purchases until the past due amount is paid and the credit hold is released. Account balances exceeding 90 days from date of purchase and not paid on demand may be forwarded to an outside party for collection.
2. Van Isle Water accepts the following forms of payment: Cash or Cheque / Visa or Mastercard / Debit / EFT / Online Banking—VAN ISLE WATER SERVICE is listed as a payee with most financial institutions
3. Credit/Debit card payments will be accepted on all cash and carry orders and as payments to account Net 15. Credit card payments on account for invoices older than 15 days will be subject to a 2% processing fee on the balance paid.
4. NSF cheques will be subject to a \$25.00 charge.
5. Failure to comply with these terms and conditions may result in cancellation of credit privileges without further notice.
6. Applicant agrees to bear all costs incurred in collecting any unpaid amounts including but not limited to collection agency fees, legal fees and court costs.
7. The information provided in this application is warranted to be true and correct and given for the purpose of obtaining credit.
8. In connection with my or our application for credit, I/we hereby consent that Van Isle Water Services Ltd. may conduct a credit investigation and obtain whatever corporate or personal information may be available from a credit reporting agency and may, from time to time, share or exchange this credit information concerning the customer with any credit reporting agency and credit bureau, or any person or corporation with whom the customer has or may have financial relations.
9. The credit agreement (signed application) binds the applicant and/or agents thereof to the terms listed on each invoice and the credit agreement. This agreement will be kept on file and shall not be revoked except by notice in writing to Van Isle Water Services Ltd.
10. Governing Law. This agreement and all rights and obligations hereunder, shall be governed by and construed in accordance with the laws of the Province of British Columbia. Any proceedings relating to matters regarding the outstanding balance shall be brought exclusively in the courts of the City of Victoria in the Province of British Columbia and orders of such British Columbia courts shall be binding on Van Isle Water and the applicant.

\_\_\_\_\_  
SIGNATURE

\_\_\_\_\_  
TITLE

\_\_\_\_\_  
PRINTED NAME

\_\_\_\_\_  
DATE

**PERSONAL GUARANTEE:** In consideration of Van Isle Water Services Ltd. hereafter called the Corporation, granting credit to (hereafter called the Applicant) the undersigned hereby guarantee(s), jointly and severally, if more than one of them, payment to the Corporation of all monies, past, present and future, owing to it by the Applicant, including all monies due for interest charges and expenses as provided in the account agreement made between the Corporation and the Applicant and declare(s) this to be a continuing and unlimited guarantee which shall apply to any number of transactions and shall remain in full force and effect notwithstanding any extensions of time, compromises or indulgences granted by the Corporation, to the Applicant, and it is hereby expressly agreed that the Corporation shall not be bound to exhaust any recourse it may have against the Applicant before enforcing its rights against the undersigned Guarantor(s). The Guarantor(s), covenants and agrees and acknowledges that he/she signs this Guarantee with full knowledge that it is a document intended to bind him/her to the repayment to Van Isle Water Services Ltd. In witness whereof I have hereunto affixed my signature at:

\_\_\_\_\_ (CITY, PROVINCE/STATE) this \_\_\_\_\_ day of \_\_\_\_\_ (YEAR)

**SIGNED BY THE GUARANTOR(S) IN THE PRESENCE OF: (WITNESS)**

\_\_\_\_\_  
GUARANTOR SIGNATURE

\_\_\_\_\_  
PRINTED NAME

\_\_\_\_\_  
GUARANTOR SIGNATURE

\_\_\_\_\_  
PRINTED NAME

\_\_\_\_\_  
WITNESS NAME

\_\_\_\_\_  
ADDRESS

**RETURN POLICY:** Return goods must be authorized by Van Isle Water. A copy of original invoice must accompany all returns. All returns will be shipped prepaid freight and are subject to a minimum restocking fee of 20% plus any incurred freight charges and restocking fees to return product to the manufacturer. Additional charges may be applied if product is not returned in "as new" condition. Credit will be issued to account for future purchases. NO returns will be accepted for special order non-stocking items, electrical and electronic parts or sale items. All sales are considered final after 90 days.

**WARRANTIES:** All products sold by Van Isle Water carry manufacturer's warranties against defects and these warranties are solely the responsibility of the manufacturer. Van Isle Water does not imply or extend any warranty. Any product sold by Van Isle Water and alleged to be defective during its warranty period must be returned to Van Isle Water for inspection. A copy of the original sale invoice must be sent with any item being returned. Shipping costs are the customer's responsibility. Items deemed defective will be repaired or replaced at the discretion of Van Isle Water.

**FREEDOM OF INFORMATION AND PROTECTION OF PRIVACY**

Personal information contained on this form is collected and will be used only for the purposes of processing this application and enforcing the terms of the credit agreement and personal guarantee. Enquiries about the collection or use of information on this form can be directed to the Freedom of Information and Protection of Privacy contact at 250-383-7145