

## **Terms And Conditions**

**Terms of Payment:** All product shipped from VAN ISLE WATER will be C.O.D. unless prior credit approval is obtained. C.O.D. shipments will be VISA, MC, or Certified Cheque prior to shipping. Qualified accounts have net 30 days from time of order.

**Prices & Taxes:** Catalogue is "List" pricing in Canadian dollars. "List" pricing is only suggested retail pricing and not actual. Actual retail pricing varies by product and region. All prices are as of date of printing and are subject to change without notice. Van Isle Water is not responsible for printing errors. Buyer shall pay all applicable taxes.

**Freight Policy:** Freight is prepaid on \$1000 net pre tax value for net 30 account customers. Items requiring special handling such as dangerous goods and oversize products are designated by a "symbol and are exclusive of prepaid freight. Van Isle Water will use the carrier of its choice.

**Freight Claims:** Van Isle Water does not assume responsibility for freight damage. All freight damage and shipping discrepancies must be claimed within 48 hours of receipt of goods. Customer must inspect shipments for damage and make claim with carrier.

**Short Shipment:** Van Isle Water must be notified of any short shipments within 48 hours of receipt of goods with copy of carrier waybill and customer count.

**Return Goods:** Return goods must be authorized by Van Isle Water. A copy of original invoice must accompany all returns. All returns must be shipped prepaid freight and are subject to a restocking fee up to 25%. Product damaged in freight return will not be accepted. Credit will be issued to account for future purchases. No returns after 30 days. Special order items are not returnable.

**Warranty:** All defective items within the manufactures warranty period must be authorized first and returned to Van Isle Water with a RGA#. Customer is responsible for return of item(s) and all freight costs. Item(s) will either be replaced or repaired at Van Isle Water's discretion. Item(s) sent back must be accompanied with customer proof of purchase and retail customer receipt. Shipment of replaced or repaired item will be responsibility of customer. Replacement or repaired items may be added to a prepaid shipping order.

### **Contact**

#### Victoria, BC

461 Dupplin Rd, Victoria, BC V8Z 1B8 Phone: 250-383-7145

Toll-Free: 1-888-444-8497

Fax: 250-385-1216 sales@vanislewater.com

#### Courtenay, BC

260B Tsolum Rd, Courtenay, BC V9N 3R2 Phone: 250-338-8737

Toll-Free: 1-800-665-8311 Fax: 250-338-7933

courtenay@vanislewater.com

#### 260B Tsolum Rd, Hours of Operation:

Mon to Fri 7:30 am - 5:00 pm

Mon to Fri 7:30 am - 5:00 pm

Sat: Closed Sun: Closed

**Head Office** 

Sun: Closed

Hours of Operation:

Sat: 8:00 am - noon

#### Surrey, BC

800-10281 Grace Rd, Surrey, BC V3V 3V7 Phone: 778-357-0257 surrey@vanislewater.com Mon to Fri 8:00 am - 4:30 pm

Saturday: Closed Sunday: Closed

#### Administration:

admin@vanislewater.com

#### Sales:

sales@vanislewater.com

#### **Website Support:**

websupport@vanislewater.com

#### Shipping/Receiving:

shipping@vanislewater.com









	110K BTU LINEAR CROSSFIRE Burner	List
	22" Linear Brass Burner	
	22" Linear Brass Burner + 1/2 " Flex Line Kit	
n L	22" Linear Brass Burner + 26" x 6" Plate + Flex Line Kit	
	130K BTU LINEAR CROSSFIRE Burner	List
	26" Linear Brass Burner	
	26" Linear Brass Burner + 3/4 " Flex Line Kit	
	26" Linear Brass Burner + 32" x 8" Plate + Flex Line Kit	
	450K DTILLINGAD CDOCCEDE DURAN	
- 7	150K BTU LINEAR CROSSFIRE Burner	List
. 1	30" Linear Brass Burner	
	30" Linear Brass Burner + 3/4 " Flex Line Kit	
143	30" Linear Brass Burner + 38" x 8" Plate + Flex Line Kit	
	170K BTU LINEAR CROSSFIRE Burner	List
	34" Linear Brass Burner	
	34" Linear Brass Burner + 3/4 " Flex Line Kit	
	34" Linear Brass Burner 40" x 8" Plate + 3/4" Flex Line Kit	
· Letter	190K BTU LINEAR CROSSFIRE Burner	List
	38" Linear Brass Burner	
) july	38" Linear Brass Burner + 3/4 " Flex Line Kit	
, Julian	38" Linear Brass Burner + 44" x 8" Plate + Flex Line Kit	
	210K BTU LINEAR CROSSFIRE Burner	List
	42" Linear Brass Burner	
	42" Linear Brass Burner + 3/4 " Flex Line Kit	
	42" Linear Brass Burner + 50" x 10" Plate + Flex Line Kit	
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المستمالية والمستمالية والمستم	250K BTU LINEAR CROSSFIRE Burner	List
1 July 1	50" Linear Brass Burner	
, Julius	50" Linear Brass Burner + 3/4" Dual Flex Line Kit	
	50" Linear Brass Burner + 56" x 10" Plate + Flex Line Kit	
J. L.		
	270K BTU LINEAR CROSSFIRE Burner	List
	54" Linear Brass Burner	
	54" Linear Brass Burner + 3/4 " Dual Flex Line Kit	
	54" Linear Brass Burner + 62" x 12" Plate + Flex Line Kit	

4 Fire Features vanislewater.com 1-888-444-8497





	180K OCTOGONAL CROSSFIRE Burner	List
	14.75" x 15.75" Octagonal Brass Burner	
	14.75" x 15.75" Octagonal Brass Burner + 3/4" Flex Line Kit	
	14.75" x 15.75" Octagonal Brass Burner + 24" Circular Plate + 3/4" Flex Line Kit	
	14.75" x 15.75" Octagonal Brass Burner + 24" Square Plate + 3/4" Flex Line Kit	
	280K BTU OCTOGONAL CROSSFIRE Burner	List
	22.75" x 21.75" Octagonal Brass Burner	
	22.75" x 21.75" Octagonal Brass Burner + 3/4" Dual Flex Line Kit	
	22.75" x 21.75" Octagonal Brass Burner + 30" Circular Plate + 3/4" Dual Flex Line Kit	
	22.75" x 21.75" Octagonal Brass Burner + 30" Square Plate + 3/4" Dual Flex Line Kit	
1	360K BTU OCTOGONAL CROSSFIRE Burner	List
7	29.5" x 27.5" Octagonal Brass Burner	
	29.5" x 27.5" Octagonal Brass Burner + 3/4" Dual Flex Line Kit	
	29.5" x 27.5" Octagonal Brass Burner + 42" Circular Plate + 3/4" Dual Flex Line Kit	
	29.5" x 27.5" Octagonal Brass Burner + 42" Square Plate + 3/4" Dual Flex Line Kit	





#### 7.5" x 7.5" Original Brass Burner

7.5" x 7.5" Original Brass Burner + 1/2" Flex Line Kit

7.5" x 7.5" Original Brass Burner + 18" Circular Plate + 1/2" Flex Line Kit

7.5" x 7.5" Original Brass Burner + 18" Square Plate + 1/2" Flex Line Kit

#### 120K BTU ORIGINAL CROSSFIRE Burner

60K BTU ORIGINAL CROSSFIRE Burner

13" x 13" Original Brass Burner

13" x 13" Original Brass Burner + 1/2" Flex Line Kit

13" x 13" Original Brass Burner + 24" Circular Plate + 1/2" Flex Line Kit

13" x 13" Original Brass Burner + 24" Square Plate + 1/2" Flex Line Kit



#### 180K BTU ORIGINAL CROSSFIRE Burner

17" X 15" Original Brass Burner

17" X 15" Original Brass Burner + 3/4" Flex Line Kit

17" X 15" Original Brass Burner + 30" Circular Plate + 3/4" Flex Line Kit

17" X 15" Original Brass Burner + 30" Square Plate + 3/4" Flex Line Kit

#### 240K BTU ORIGINAL CROSSFIRE Burner

19.5" x 21.5" Original Brass Burner

19.5" x 21.5" Original Brass Burner + 3/4" Dual Flex Line Kit

19.5" x 21.5" Original Brass Burner + 36" Circular Plate + 3/4" Dual Flex Line Kit

19.5" x 21.5" Original Brass Burner + 36" Square Plate + 3/4" Dual Flex Line Kit



#### 290K BTU ORIGINAL CROSSFIRE Burner

21.5" x 21.5" Original Brass Burner 21.5" x 21.5" Original Brass Burner + 3/4" Dual Flex Line Kit

21.5" x 21.5" Original Brass Burner + 36" Circular Plate + 3/4" Dual Flex Line Kit

21.5" x 21.5" Original Brass Burner + 36" Square Plate + 3/4" Dual Flex Line Kit

#### WARMING TRENDS FIRESTORM

Premiering at HPBExpo in Dallas, the FireStorm Steel Gas Log is revolutionary to the gas log industry. These one-of-a-kind steel gas logs feature an integrated CROSSFIRE Brass Burner and maximize the unique flame pattern.

32" Steel Log.Integrated 30" 150K BTU Brass BurnerWorks with liquid propane.

• 38" x 10" Aluminum Plate.

Item # WT-FSLS32LP

#### **WARMING TRENDS LOG SETS**

The "Western Oak" and "Mountain Split" Log Sets provide a high quality fire pit accessory to enhance the appearance of your gas fire feature. The heavy duty construction ensures a long lasting and durable product that's resistant to high heat while the realistic appearance gives a natural look to your fire feature. These log sets have been designed for fire pits ranging from 24" to 48".

Model	Fire Pit Size	Item #	List
8 Pc Western Oak	24" - 30"	WT-WOS	
12 Pc Western Oak	36" - 42"	WT-WOM	
15 Pc Western Oak	48"	WT-WOL	
8 Pc Mountain Split	24" - 30"	WT-MSS	
12 Pc Mountain Split	36" - 42"	WT-MSM	
15 Pc Mountain Split	48"	WT-MSL	





Mountain Split

List

List

List

List

List

Western Oak

#### **AQUASCAPE FAUX STONE FIRE PIT**

Bring warmth to your backyard with the Aquascape Faux Stone Fire Pit. This impressive fire pit system is designed for installation in a wide variety of applications, including in and around ponds and water features. The durable and long-lasting glass fiber reinforced concrete is built to last and the realistic faux stone finish will provide years of enjoyment.

Each system includes the Faux Stone Fire Pit, autoignite flame control system with push button ignition and flame control for a safe and easy installation, gas tubing, power cables, and a propane tank regulator.







1-888-444-8497 Fire Features vanislewater.com

#### AQUASCAPE FIRE & WATER STACKED SLATE SPHERE

Relax, unwind, and be amazed with the Aquascape Fire & Water Stacked Slate Sphere. An impressive flame illuminates the night as the water gracefully cascades over the stacked slate texture. The lightweight, durable fiber-resin composite construction is built to last and the natural-looking stacked slate finish will provide years of enjoyment. The Fire and Water Stacked Slate Sphere can be installed as a recirculating water feature using a basin or installed into an existing pond or water feature.

Each system includes the Fire and Water Stacked Slate Sphere, Auto-Ignite Flame Control System with push button ignition and flame control for a safe and easy installation, gas and water tubing, power cables, and a propane tank regulator.

DχH	Item #	List
32" x 24"	AQS-58093	



#### **AQUASCAPE FIRE & WATER SPILLWAY BOWL**

Melt the stress away and excite your senses with the Aquascape Fire and Water Spillway Bowl. An impressive flame in the center of the Spillway Bowl illuminates the night as the water gracefully flows around the fire and pours from the spout. The lightweight, durable fiber-resin composite construction is built to last and the natural-looking patina will provide years of enjoyment. The Fire and Water Spillway Bowl can be installed as a recirculating water feature using a basin or installed into an existing pond or water feature.

Each system includes the Fire and Water Spillway Bowl, auto-ignite flame control system with push button ignition and flame control for a safe and easy installation, gas and water tubing, power cables, and a propane tank regulator.

LxWxH	Item #	List
34" x 32" x 15"	AQS-58092	





#### **AQUASCAPE TUMBLED LAVA STONES**

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Enhance your fire or water feature with Aquascape Tumbled Lava Stones. These rolled, smooth lava stones boast an attractive black and grey speckled appearance and are superior for use in gas fire burner systems and water feature basins alike.

· Size Large Tumbled Lava Stones

Size Large Turnbled Lava Stories

• Weight: 25 lbs

Item #	List
AQS-78317	

Description



Item #

List

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Description	Item #	List
Globe Valve Straight 1/2"	<u>DAN-910</u>	
Globe Valve Angled 1/2"	<u>DAN-911</u>	
1/2" Gas Ball Valve	<u>DAN-BVA</u>	
1/2" Straight Ball Valve	DAN-BVS	
3/4" Gas Ball Valve	DAN-BVS2	
Angled Ball Valve 3" Chrome Key & Floor Plate	DAN-CPBVACRB	
12" Valve Stem Extender	DAN-EXT12CR	
12" Adjustable Floor Plate Extension w/ 1/2" Banded Coupling	DAN-FPEXT	
Flat Black Floor Plate	DAN-FPGVFB	
Black Floor Plate Ring	DAN-FPRFB	
Fire Pit Vent Cover Kit (Black)	DAN-FPVC	
1/2" In-Line Gas Shut Off Ball Valve	DAN-GVS1	

3/4" In-Line Gas Shut Off Ball Valve	DAN-GVS2
5/8" OD Flare X 1/2" MIP Steel Fitting	DAN-HF010025812
3/4" 1/2" OD Flare X 1/2" MIP Steel Fitting	DAN-HF010041212
3/8" OD Flare X 1/2" MIP Steel Fitting	DAN-HF10123812
12" Whistle-Free Stainless Gas Connector Hose W/ Fittings 1/2 MIP X 1/2 FIP (3/8 ID)	DAN-HFWF0101238
12" Chrome Key	DAN-NKY12CRB
18" Chrome Key	DAN-NKY18CRB
24" Chrome Key	DAN-NKY24CRB
8" Chrome Key	DAN-NKY8CRB
8" Black Key	DAN-NKY8CRB





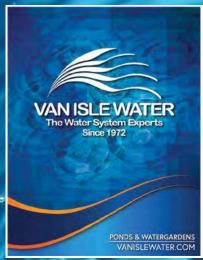




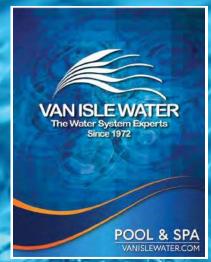




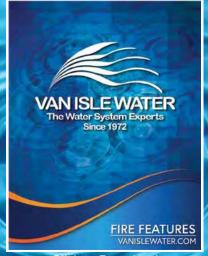
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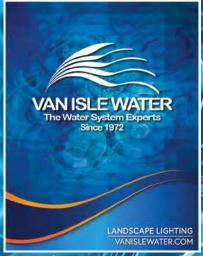
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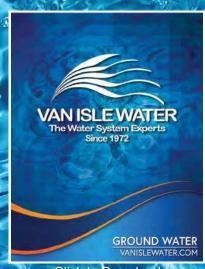
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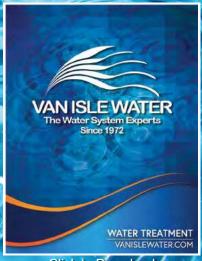
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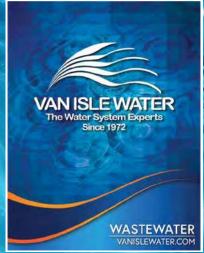
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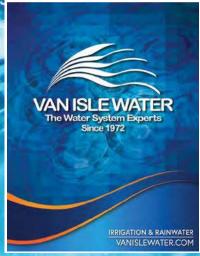
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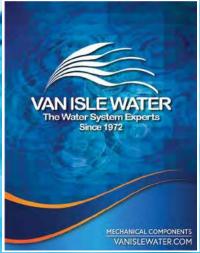
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