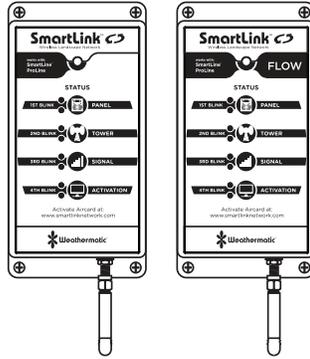


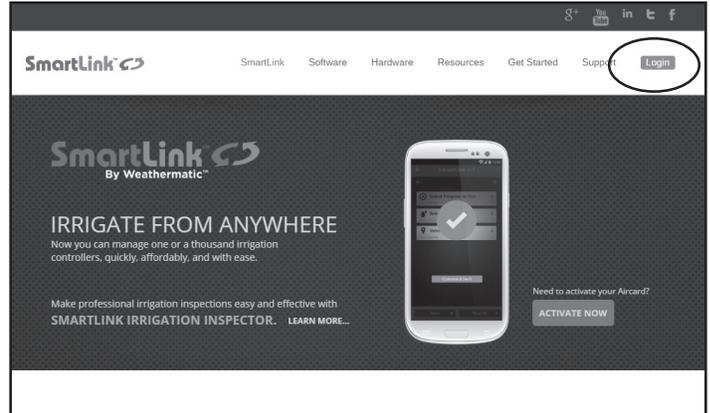
Step 1: Installing the Aircard

1. Verify the version of SmartLine controller is compatible through the Advanced menu. Only versions 3.1 and higher are compatible.
2. Remove the SmartLink Aircard, accessory bag containing screws, and antenna from the box. On the outside of the box and Aircard is a label with the Aircard 19 digit ID number. You will need this to activate and register your Aircard on the SmartLink Network.
3. Screw the antenna into the Aircard.
4. Run the Aircard cable up through the bottom of the SmartLine controller case. You may need to widen an existing hole using a drill or punch out the area indicated on the bottom.
5. Plug the cable into the RJ-11 phone jack located inside the controller. Ensure it is plugged in completely.
6. Verify all of the cables are out of the way and close the panel door, ensuring it is closed completely.
7. The Aircard status will flash rapidly green until it cycles through. This will last approximately 15-30 seconds.
8. If you have not yet activated and registered your Aircard, the Aircard status will flash 3 green and then 1 red indicating activation is required. See Step 2 - Setting up your SmartLink Network Account.
9. If you have activated the Aircard through the SmartLink Network, the Aircard status will be a solid green light once it establishes communication. If, after activation on the SmartLink Network, the status flashes red, please contact the Help Desk.
10. Complete the installation by mounting the Aircard using the screws provided in your accessory bag. The antenna should face down.

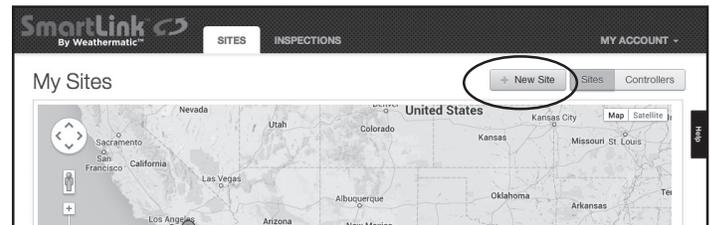


Step 2: Setting Up Your SmartLink Network Account

1. Go to www.smartlinknetwork.com*. Use the "Login" button at the top right to create a new account. When creating a new account, please fill out all required areas marked with an asterisk*. Note: Company Name is required. If creating a personal account, use your name in place of the company name.



2. Once logged in, you will be taken to the Sites page.
3. To add a new site, select the "+ New Site" button at the top of the Site page.

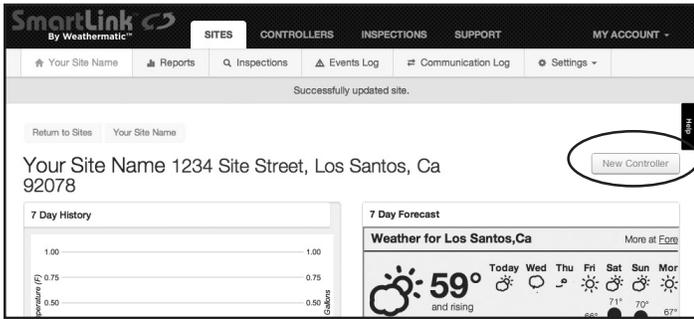


4. Enter the Site name and complete address.

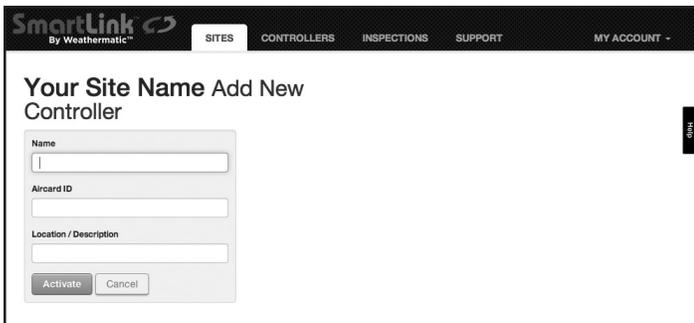
5. Select the Save button.

*SmartLink is supported by the latest version of the most popular internet browsers: Internet Explorer, Firefox, Chrome, and Safari. We recommend you update your internet browser to the latest version to be sure of compatibility. For example, Internet Explorer version 8 and higher is supported (version 7 and lower is not). Go to the Help menu item - About Internet Explorer to see your browser version number.

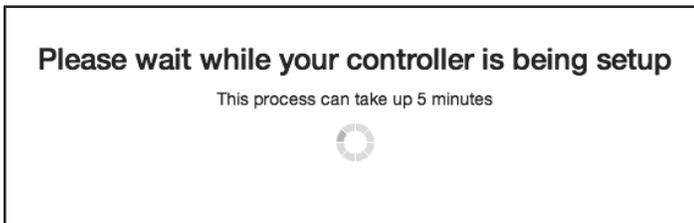
- In the selected site, select the “New Controller” button to activate your Aircard.



- Enter a name to identify the SmartLine controller to which the Aircard will be connected.
- On the outside of the box and on the Aircard is a 19 digit number. This is the Aircard ID. Enter it exactly as shown and verify it is correct.
- Enter location information.



- Verify the site is correct or select another site from the drop down menu.
- Select the Activate button to activate the Aircard. Only select the Activate button once.



- The SmartLink Network will attempt to communicate with the Aircard. If it has been installed, the controller information will be seen once the Update has completed.
- If you have not installed the Aircard, please see STEP 1 – Installing the Aircard.
- If after installation and activation on the SmartLink Network, you receive errors, please contact the Help Desk for further assistance. See Step 3 – Helpful information.

Troubleshooting

Controller not supported	The controller identifies as firmware version other than 3.10 or 3.13. Only 3.10 and higher are compatible and supported. (Contact distributor to upgrade.)
Could not connect	The connection timed out. Usually this is seen when the Aircard is unplugged or requires a reset (unplug, wait 10 seconds and plug back in).
Connected, but no response	The Aircard is connected, but it cannot communicate with the controller. This can happen if the controller door is not completely closed, or possibly for other unknown controller-related reasons.

Contacting the Help Desk

If there's a need to contact support, be prepared to provide the following information:

- Your Name and Contact information
- Site Name
- Which status light is red on the Aircard and/or Error message received on the SmartLink Network.
- Controller ID – This is found by opening the drop down menu next to “Additional Controller Info” while in the controller page.

